

MB9 Bathroom Reno SOP

Standard Operation Procedure



On-Site Consultation

- Gather Requirement
- Measures
- Site video

Deliverables & Fees

- Design proposal
- Quote
- \$500

Design

- Style
- Floor plan
- Material selection

Deliverables & Fees

- Work scope
- Specs report
- \$0

- Bathroomware Purchase
- Scheduling

Certifications

- Electrical
- Plumbing
- Waterproofing

Warranty

- 7 years



Frequently Asked Questions

Q1. Why would MB9 charge \$500 for the quotation

- MB9 takes every project seriously start from the beginning, understanding customer requirements and expectations is a key part of the project process and an important step for the success of the project.
- We do proper requirement study, job scope assessment, conceptual design proposals during this stage, the actual cost on us is more than this but we only charge this nominal amount.
- As deliverables for this amount paid, we provide you with a video recording of your current site, your requirements and expectations for confirmation, also a report with details of conceptual designs, job scopes and cost quotations.
- This charge will be contra'd off from the over project for accepted quotes

Q2. What will be my time spend/engagements during the whole project process

- Showing the building site & briefing the requirement and expectations
- Material selection (tiles, vanities & bathroomware)
- Design and implementation confirmation